Grassroots Advocacy Handbook
Acknowledgements

This handbook has been inspired by the challenges facing Cambodian communities, the ideas of community members and NGOs working closely with communities. Pact, the Lutheran World Federation (LWF) and AD HOC would like to thank the many community members who shared their issues and experiences, as well as NGOs, multilaterals, and friends who contributed to this handbook.

Produced By:

Supported By:

Disclaimer: The author's views expressed in this publication do not necessarily reflect the views of the United States Agency for International Development or the United States Government.

Grassroots Advocacy Handbook

Edition 1
© May 2006

Publication #3-2006
We encourage you to copy part or all of this handbook and to share it with others.
# Table of Contents

- **Who is this Handbook for?**  
  - 4
- **What does Grassroots Advocacy Mean in Cambodia?**  
  - 6
- **The Grassroots Advocacy Cycle**  
  - 7
- **Mobilizing Our Community**  
  - 8
- **Discussing the Problem in Our Community**  
  - 11
- **Collecting Information and Evidence**  
  - 12
- **Agreeing on the Change We Want**  
  - 14
- **Working Together with Other Groups**  
  - 14
- **Identifying People Who Can Make the Change We Want**  
  - 16
- **Preparing to Take Action**  
  - 18
- **Taking Action**  
  - 20
- **Managing Conflict**  
  - 32
- **Reducing the Risks**  
  - 33
- **Checking Our Results**  
  - 34
- **Conclusion**  
  - 35
- **Glossary**  
  - 36
- **Where Can We Go For Advice?**  
  - 37
Who is this Handbook for?

This handbook is for communities wanting to advocate. It helps everyone understand the planning process and actions used by advocates.

Every community has different needs

Everyone would like a better future for our children. Examples of community needs leading to a better future include:

- Access to fishing lots
- A community health post
- Better roads
- Access to community forests
- Enough qualified teachers and schools
- Secure ownership of land that is recognized by the government
Our rights

The Royal Government of Cambodia has signed international human rights agreements and has a Constitution and laws to protect and promote the rights of all Cambodians. We have the right to free expression, the right to assemble, the right to work, the right to education, the right to quality health services, the right to work together, and many other rights.

“We have rights, but we also respect other people’s rights.”

“We have rights to participate in any social, political and economic actions guaranteed in our Constitution.”

“We have the right to own land, access forests and access social services.”

“We have rights, but we are also responsible for our actions.”

“When we have issues in our community, we have the right to speak up and take action. If our rights are not protected and promoted by government, we have the right to advocate.”
What does Grassroots Advocacy Mean in Cambodia?

Communities have diverse experiences and so grassroots advocacy has different meanings:

"Working to protect people's rights, freedoms and interests according to the will and purpose of our community."
Community Members, Prey Vieng Province

"Bringing the people's collective voice to the government and wanting the government to listen to our problem and respond."
Journalist, Prey Vieng Province

"Advocacy is when community members collectively assert their rights and influence people to change policies or practices to benefit their community."

Grassroots advocacy is the action of demanding a solution to a common problem by lobbying and influencing decision makers for change.

(ADHOC, Lutheran World Federation and Pact Cambodia joint definition)
The Grassroots Advocacy Cycle

The advocacy cycle requires a sustained and considered approach. It may involve repeating steps during our advocacy actions.
Mobilizing Our Community

Successful advocacy requires community participation at all stages. Even though advocacy starts with one or two people, it requires a large number of community members to be successful.

“We mobilized our community and set up regular meetings to strengthen unity, trust, and love so we could protect our land. We worked with five neighboring villages and received help from NGOs.”
Community Members, Kampong Speu

“We mobilized people to attend meetings by going door to door. If we met someone informally at the market place, pagoda, or our house we used this as an opportunity to explain our problem and ask them to attend our meeting. The authorities did not allow us to meet, so we discussed this and came up with another way. We met in small groups of 1 - 3 families at night in our houses.”
Community Members
Facilitate community decision making

People must participate and be given choices when making decisions. If community members feel left out of making decisions they will not stay involved.

- Give women as much time as men to speak, tell our stories and play a leadership role
- People can raise hands to show their support or opposition for a decision
- Update community members who didn't go to the meeting soon after the meeting is held

Write all decisions

- Request someone to volunteer to take notes
- Write down key actions and decisions
- Store notes in a safe place where they won't be destroyed by the rain or stolen. The information might be needed later to develop ideas or support decisions

Arrange community meetings

As a community member, keep all members informed, involved and inspired.

- Go door to door, share information, discuss what is happening
- Hold small group discussions where people can speak freely
- Hold large community meetings to gain stronger community support
- Share information collected in small discussion groups at large community meetings
- Make a community decision about how often meetings are held. This depends on our situation

One chopstick can be broken but a bunch of chopsticks cannot be broken.
Advocacy Leaders

Advocacy leaders are responsible for coordinating advocacy work, listening to people, communicating regularly with the community, keeping the community united, and building strong relationships with people outside the advocacy movement.

Effective advocacy leaders and active community members form the basis of successful advocacy work. An advocacy leader can emerge over time and does not have to hold any formal leadership position in the community.

Leadership qualities important for successful advocacy work are:

- Never corrupt, always honest
- Compassionate
- Not afraid
- Trustworthy
- Neutral
- Popular in the community
- Polite and calm at all times
- Not supportive of violence
- Clearly understands the problem
- Not be a dictator

There are two different ways advocacy leaders develop:

1. Informal leaders “emerge” early on when the problem is first being discussed, or
2. Communities publicly vote for advocacy leaders

Community members are responsible for working together with the advocacy leader to achieve change.
Discussing the Problem in Our Community

One of the first steps in advocacy is to discuss and agree on the main problem our community has.

We know the problems and with a strong commitment to work together we can find out more about the cause of the problem.

Discussion Process

- Discuss the major problems affecting our community (e.g. loss of land, poor roads, no health post, no school or teachers, etc.)
- Discuss which problems we can realistically solve if we work together
- Discuss the causes and effects of the problem
- Agree and stay focused on one problem

"Our key problem is clear: we have no water for our animals to drink or for our crops. So we organized weekly meetings whilst the issue was hot. We gathered information and called villagers to discuss the current situation and what we will do next."

Community Members, Pursat Province
Collecting Information and Evidence

Accurate information and evidence about the problem can persuade more community members to join our advocacy efforts and gives us more power to talk with decision makers. Decision makers cannot ignore strong evidence.

"An advocate dropped by the Commune Chief's house for a friendly chat. The Commune Chief mentioned he had a copy of a private company’s development plan for the village. The advocate asked for a copy of the development plan but he said no. So the advocate asked again and again until the Commune Chief agreed even though he was afraid for his security. The advocate copied the plan and went door to door sharing it with community members to raise awareness. He met with community members in small groups to discuss our problem and find a solution."

Community Members

How can we collect information and evidence?

Meet people who witnessed the incident and take notes

Listen to peoples’ stories during community meetings and take notes

Remember

Always store original documents in a safe place and only provide copies to relevant people.

Make friends with someone who has the documents we need

Collect signed or stamped documents such as land titles, company documents, or government documents
Agreeing on the Change We Want

Now we have looked at the problem and collected information about it, we can begin to plan. We need a clear plan for good advocacy work.

The change we want is important and serves many purposes. It is our guiding light, helps us focus when we experience a setback and keeps our community members interested.

- Imagine a future that is different for our family. Imagine we have resolved the problem.
- Discuss within our community: What needs to change to resolve the problem?

"When we have information about our problem, it is easy to explain and mobilize more people".
Community Members, Prey Vieng Province
Working Together with Other Groups

Successful advocacy involves working with as many interested groups and people as possible. Our chances of achieving success are better if we receive support from:

- Community members
- NGOs
- Networks

“We built networks with neighboring villages and communes in other provinces where the same company was working. We visited the monks, discussed the problem and asked for their help. The monks used the pagoda’s loud speaker to broadcast information about how the company plans would negatively affect our land and forests. We received technical support from NGOs on how to build networks. We also contacted the radio (Voice of America and Radio Free Asia) and told them our story and then they broadcast it.”

Community Members
Build More Community Power

The power of advocacy is found in the number of people supporting our cause.

How to build more community power:
- Raise awareness about the problem and its impact, especially with community members who we think will support our cause if we work hard to involve them
- Find other villages with a similar problem. Visit the community to learn from their experiences, share ideas and combine efforts
- See if relatives from other areas can help
- Ask trade unions, nuns, monks, achars, elders, school teachers, and supportive journalists to help

Link with NGOs

Grassroots advocacy is made stronger when we connect and work with NGOs interested in our cause. NGOs can:
- Advise on grassroots advocacy actions
- Deliver technical services
- Sometimes provide financial assistance
- Spread information about our problem, nationally and internationally

How to connect with NGOs:
- Find out which NGOs are working in our area
- Meet with NGO staff to find out how they can help
- If one NGO is too busy to help, visit another

The last chapter lists some NGOs working in Cambodia.

Join Networks

In Cambodia there are many networks. A network is a group of people or organizations with similar interests who share information, ideas and take action together. Some networks are sectoral (e.g. land, fishing), while others are based on social issues (e.g. health).

How to join networks:
- Find out about networks operating in our district or province. Ask NGOs, the Village Chief, Commune Councilors, or members of the Village Development Committee etc.
- Meet with network staff to find out what they do and whether they can assist
- Take part in network meetings. Share concerns

The last chapter lists some networks in Cambodia.
Identifying People Who Can Make the Changes We Want

Now that we have agreed on the problem, collected information and evidence, agreed on the change needed, and decided who we can partner with - we need to identify who has the power to make the change we want. These people are usually decision makers or people who can influence decision makers.

There are decision makers at many different levels, and we need to decide which level to approach.

We need to discuss which decision maker we start with:
1. People at the local level and advocate from the bottom level up, one level at a time, through existing administrative structures, or
2. People above the person causing the problem, or
3. The person at the very top

Remember
Focus efforts on people who can:
- Take action and make the change we want
- Influence those who hold the power to make the change we want

Commune Councilors are elected to represent us on issues about commune development. Their responsibilities include:
- Ensuring we receive public services
- Maintaining public security
- Protecting the environment and natural resources
Communities advocating on land, forestry or fishery issues may get better results by targeting senior decision makers such as Ministers or Members of Parliament.

"We informed the Village Chief and Commune Councilor; however we received no response so we filed petitions with the district and provincial authorities. We then protested in front of the National Assembly and our representatives met with Samdech Hun Sen."
Community Members, Kampong Chhnang Province

Communities advocating on social services may get better results targeting local level authorities.

"The Commune Chief was the cause of the problem and there was conflict between the community and Commune Chief. I wrote an article about this problem that was published in the local newspaper and then the District Chief visited the area and solved the problem."
Journalist, Pursat Province
Preparing for Action

Good advocacy work uses many non-violent actions to mobilize, educate, and persuade people. Good advocacy also involves a lot of hard work over a long period of time. It is important to think carefully and discuss each action within the community as a group before committing time and effort.

1. Practical Tip
Don't just choose one action. Combine actions to influence different people.

- What are the advantages and disadvantages of each action?
- What will the effects of each action be?

2. Make a community decision about what actions we will chose
- Write down decisions about actions
- What are the steps required for each action?
- Who is responsible for each step?
- When do we want to accomplish each step?

**Practical Tip**

Plan actions at the same time as ceremonies and festivals so more people take notice.

We can start taking action now!
Taking Action

Develop clear messages
Advocacy messages grab the attention of decision makers and larger audiences. Effective advocacy messages are simple, clear and short and include the actions we want others to take.

Using the message

- Focus the message on the change we want
- Use the message when speaking with members of the community, decision makers and the media
- Repeat the message. People are more likely to hear a message that is repeated
- Find different ways to use the message - on banners, pictures, writing on trees

PROTECT OUR FOREST!
Write letters

Earlier, we discussed and agreed on key decision makers. Letters are commonly used to request assistance or meet with people (decision makers) who can help bring about the change we demand.

- State who we represent, what we would like, and why we would like to meet
- Give a short background to the problem
- Always use polite language
- Attach copies of documents (photographs, land titles etc.)

Remember

Follow up again and again. It is important to follow up the letter with a telephone call or go regularly to the office where the letter was sent until we receive a response.
A petition is a written request for change addressed to a decision maker who has power to make the change.

**Developing a petition:**
A petition is attached to a letter and states:
1. The problem that leads to our community advocating
2. The exact change we want
3. Village and commune name
4. Peoples' names who support the change demanded by our community
5. Thumb prints or signatures of the people who support our cause

---

**Petition**

_Petition to the authorities at all levels to return fishing lots to our community_

We are the people and community members in _Preah village_, _Kandal commune_, _Kandal district_, _Kandal province_. Our community has lost its fishing lots as the local authority handed them over to a business. We have not been allowed to enter or to fish in the lot for months, so we have lost our jobs and income.

Therefore, we require authorities at all levels return the fishing lot to the community as soon as possible so that the community can resume management and earn an income once again.

**December 26, 2004**

Signatures of community members:
- [Signature]
- [Signature]
- [Signature]

Thumbs of community members:
- [Thumbprint]
- [Thumbprint]
- [Thumbprint]
- [Thumbprint]
- [Thumbprint]
Gaining support:
- Visit pagodas, community festivals and ceremonies, explain the problem to community members and local authorities and ask for their support
- Have as many people as possible thumbprint the petition above or below their name
- Make sure the thumbprints are genuine and there is only one thumbprint per person on the petition
- Make sure there is a title on every page being thumbprinted

"We asked for villagers' thumbprints to petition commune, district, and provincial authorities. We petitioned the Member of Parliament representing our village and other members of the National Assembly. We also sent thumbprints and a petition to NGO networks. These actions, combined with others, led to the company postponing its activities."

"Finally we contacted the District Chief, Commune Council and the company representative and asked the authorities to meet our community. The company said they would release the dam wall to allow water to flow every second week (one week for the company and one week for our community). We disagreed because we needed water every day. After this meeting, we told the officials we would send a petition with our thumb prints to the Prime Minister. The company asked us not to do this, saying they would open the dam doors. But we did not believe them as they have said this many times. We are now collecting names and thumbprints to send to the Prime Minister."

Where to send petitions:
- Send original petitions and a letter to decision makers
- Send copies of petitions to NGOs, networks and the media
- Don't wait for people to contact you. Follow up
Meet with people who can change the situation

A face to face meeting with decision makers is important as it creates a personal connection.

Steps to use for effective meetings:

**Before the Meeting**
Discuss which community members will attend the meeting.
Prepare for a range of responses.
- Discuss and agree on a second option within the community before meeting decision makers
- If there is more than one person from our community at the meeting, agree on the role each person plays and on the main discussion points
- Practice questions and answers before the meeting
- If government is collaborating with a private company, highlight the problems with the company rather than the links between the government and company

**During the Meeting**
- State the problem and show there is a lot of community support
- Hand over copies of evidence such as letters, documents, photos, land titles
- If there is a difficult question, it is okay to say “we need to check with our community” rather than give an answer that is not true
Hold People Accountable

- Agree on a date for decision makers to respond. Explain to the decision maker that if we have not heard from him/her by the agreed date we will move to the next level.
- Write down the date documents are submitted and the name of the person receiving the documents.
- Take notes during meetings and report back to community members.

After the Meeting

- Explain to the community what was discussed and agreed to.
- Don’t wait beyond the agreed date. Follow up with more actions.
- Keep planning other actions to pressure decision makers until they take action.
- Have a community lunch or dinner! Every meeting is an opportunity to get our message across and build community power.
Invite key people to see the affected area

Having key people visit our village to witness the problem can convince more community members to join our grassroots advocacy actions or decision makers to take action.

Key people include members of the National Assembly, government officials, representatives from the United Nations, local and international NGOs, donors, journalists, reporters, and photographers.

Make the most from visits

- Practice telling stories with community members before the visit
- Come together and wait for visitors so community members can tell our stories or
- Take visitors to meet community members if they are working in the field
- Give copies of documents to key people

“We were relocated to another part of the village and given one hectare of land per family in exchange for the five hectares (on average) we previously owned. We invited United Nation's representatives to our village to meet the 22 families who had been living there since 1995. We shared information about the company's activities (the date the company started logging).”

Community Members, Kampong Speu
Make friends with the media

Media includes the radio, newspapers, television, and village announcements over a loud speaker. Using media spreads messages to a big audience around the country and can make people support our cause.

“We learnt that we should work with the media. They can publicize our case and exert pressure on decision makers. In turn, senior decision makers exerted pressure on local authorities to take action.”
Community Members, Kampong Chhnang Province

“If communities have public interest concerns, they should telephone journalists and media groups and visit their office.”
Journalist

“Newspapers such as The Cambodia Daily, Cambodge Soir, Rasmei Kampuchea and Koh Santepheap printed articles about our protests. Voice of America and Radio Free Asia broadcast our case.”
Community Members, Pursat Province

How to have the media report our case

- Don’t wait for the media to notice our actions. Be active. Contact them
- If one media outlet is not interested or unfriendly, try another until we are successful
- Spend time making friends with journalists and reporters
- Explain our story: the problem, the change we want, the message and pass on copies of evidence
- Try to get the media to report the case before meetings with senior decision makers. This might help achieve a better result at the meeting
- Phone radio stations during live call-in or talk-back programs

Please see the last chapter for media contacts.
Active non-violence

Active non-violence is a creative, planned, positive action that does not use violence as a means of resolving conflict. It is a form of resistance through direct actions. Examples include:
- reoccupying land that was once ours
- removing border posts from a newly built fence (but not damaging the fence posts)
- blocking tractors brought to illegally plow land

"While the company was grabbing and building roads towards our burial grounds, community members from five villages stood together in front of the truck to stop the destruction. This, along with other actions, led to the company reviewing its plans and building the road on a different route."
Community Members, Kampong Speu Province

"We used active non-violent actions. When the company prepared land for reforestation, we waited until they left and rebuilt fences and huts. When the authority removed fences on our land, we waited until they left and we started to repair the fences and huts. But our land has not been returned to us yet so we're trying new actions."
Community Members, Kampong Speu Province
ACTIVE NON-VIOLENCE PRINCIPLES

- **Remain calm**
  - Don’t speak violently or angrily
  - Stay calm even if insulted

- **Keep the situation under control**
  - Assign people to keep a watch on what is going on

- **Do not use weapons**
  - Don’t carry knives, farm tools, guns, axes, sticks, chemicals etc.
  - Send people home if they are carrying a weapon

- **Be sober**
  - Do not do advocacy work if you have been drinking or taking drugs
  - Send drunken people home

- **Take care of property**
  - Don’t damage or take other people’s property

"The authorities falsely accused us of causing conflict because we were carrying knives, axes and traditional weapons. This is a lesson learnt. We would not carry knives or axes again."
Community Members, Kampong Chhnang Province

**Remember**
As soon as violence starts, it is hard to stop. Not only will we lose some of our supporters, they may be injured or arrested.
**Demonstrate**

Effective demonstrations show the public the problem affecting our community and what we want changed. It is non-violent and peaceful.

**How to plan and manage demonstrations**

- Agree on a community member who will talk and practice what we will say
- Inform networks ahead of time
- Inform the media ahead of time
- Welcome journalists
- Have as many community members join as possible
- Have a few people in charge of managing the demonstration
- Don’t allow any strangers to join as they may take advantage of the situation. Ask them to leave immediately

*“The provincial authorities asked us not to protest, but because they did not take action we protested. The monks and pagoda committee disseminated news about our protest and they also joined in. Eventually, the company stopped logging the forest and planting new acacia trees.”*

Community Members

**Take legal action**

Law suits are usually the last option if all other actions do not lead to a solution. Information on law suits needs to involve people with legal expertise. There are lawyers who provide free services for strong advocacy cases. Please see the last chapter for legal contacts.
Participate in Local Development Planning Processes

Local plans present a great opportunity for grassroots advocates to voice concerns.

If we can integrate advocacy problems into local development plans, the people who implement the plan can help us solve the problem. This is usually a long term process.

Some local level planning opportunities are:
- Village Development Committee plans
- The Commune Investment Planning process where the Commune Council holds a community forum once a year

How to get involved in the planning process

- Ask the Commune Clerk and NGOs and check notices for the monthly and annual forum meeting times
- Make time to meet with Commune Councilors
- Be prepared and have as many community members as possible actively participate in village and commune development planning processes
- Reinforce to the Village Chief and Commune Councilors that our demands are in the interests of our community
- Follow up again and again to check that people who develop the plan prioritize our problem
- Give feedback to community members on what is discussed during Commune Council meetings

Remember
Government, NGO and UN funds are usually available for priority issues in commune.
Managing Conflict

When we are working together as a community for a long time on difficult issues, there will often be tensions and differences. It is important that we discuss any disagreements openly so that we can keep working together and achieve the change we want.

Practical Tip

There are ways to resolve our differences in a constructive manner:
- Provide an environment for people to voice our feelings, raise questions, and clarify points we do not understand or agree with
- Focus on solutions to problems rather than blaming people "agree to disagree"
- Find areas of agreement and opportunities for collaboration
- Aim for solutions where everyone feels as though they have won
Reducing the Risks

All work, including advocacy, has risks. Advocacy work takes time and may affect our ability to earn money and put pressure on our family members if we are absent for long periods of time.

Sometimes powerful people will not like what we are doing and we can be accused of belonging to an opposition party, followed or even threatened.

Practical Tip

How can we reduce risks?
- Discuss the main risks of every action with community and family members
- Always let someone know where we are going and when we are expected to return
- Make sure everyone knows where to go for help in case something happens
- There is strength in numbers. Mobilize as many people as we can. Join networks

Practical Tip

How can we deal with threats?
- Discuss threats at community meetings
- Report threats to the police, Commune Chief, the media, NGOs and networks
- Consider having several leaders
- If the leader has received a threat, change the leader so they do not make public appearances
- Remember, do not use violence

Remember

Threats must be taken seriously
Some actions will work, some won’t. Don’t give up hope. Not all advocacy work is successful just as not all things we do in life are successful. Our confidence and skills will get better and better over time.

**DISCUSS**
Is the situation better than before? If it is, great! If it isn’t, then what can we do to continue to pressure decision makers to improve the situation?

**ADJUST**
Adjust our actions based on what we have learnt and keep moving forward.

**REVIEW**
Discuss why some things worked and others did not?

**STRENGTHS**
Identify what worked. Build on successes.

**WEAKNESSES**
Identify what didn’t work or what could have worked better.

Remember
All successes come from failures.
Conclusion

Advocacy is hard work. It takes time. Sometimes it takes a long time. Hope, commitment, determination and community unity help keep advocacy work going.

Short term and long term actions by communities leads to a better future for our families and children.
**Glossary**

**Active non-violence**
Active non-violence is an active form of resistance through direct and persistent actions. It is a creative, planned, positive active force that does not use violence as a means of resolving conflict.

**Community**
A community is a group of people living in the same area (e.g. village, commune or urban area), sharing social relationships or having a common interest (e.g. work).

**Commune Investment Plan**
A plan that Commune Council members and community members agree on to develop the commune and provide services.

**Demonstration**
A demonstration is a public meeting or march at which people show that they are protesting against, or supporting, something.

**Grassroots advocacy**
Grassroots advocacy is the action of demanding a solution to a common problem by lobbying and influencing decision makers for change.

**Media**
A general name for the people, businesses and organizations that make up the communications industry.

**Message**
The main point you want to get across by words or signals and have people remember.

**Network**
A group of people or organizations with similar interests or problems who share information and ideas.

**NGO**
Non Government Organization.

**Petition**
A petition is a formal written request for change addressed to an official person who has the power to make the change.

**Prioritize**
To put in order of importance or urgency.

**Target**
People (not organizations) who can most influence the success or failure of advocacy work.

**Village Development Committee**
A Village Development Committee (VDC) is a community based organization democratically elected and trusted by community members to serve the development process within their community. The VDC voluntarily works with, and on behalf, of its community and operates under the Ministry of Rural Development. However, they have no political power and their members are not aligned to political parties.
Where Can We Go For Advice?

**General advice**

**ActionAid Cambodia**  
Rights  
No. 21, Street 306, Boeung Keng Kang I, Chamkar Morn, **Phnom Penh**  
Tel: 023 994 987

**ADHOC (The Cambodian Human Rights & Development Association)**  
Human rights investigation and intervention, training for communities, local NGOs and government, women's shelters  
No. 3, St. 158, Sangkat Boeung Raing, Khan Daun Penh, **Phnom Penh**  
Tel: 023 218 653

No. 198, Village 3, Preash Ponlea Commune, Serey Sophorn District, **Banteay Meanchey**  
Tel: 054 958 867

Group 17, Romchek 4 Village, Ratanak Commune, Sangke District, **Battambang**  
Tel: 053 952 829

Group 3, Village 7, Kampong Cham Commune, **Kampong Cham**  
Tel: 042 941 326

Kandal Village, Kampong Chhnang Commune, **Kampong Chhnang**  
Tel: 026 988 716

**Kampong Speu**  
Tel: 025 987 265

No. 14, Street Prachea Teapatay II, Steung Sen District, **Kampong Thom**  
Tel: 062 961 295

**Kampot**  
Tel: 033 932 658

No. 841Eo, Street 107, Takhmao Town, **Kandal**  
Tel: 023 983 443

No. 186, Village 3, Smach Mean Chey Commune, Smach Mean Chey District, **Koh Kong**  
Tel: 035 936 129

No. 283, Wat Kratie Village, Kratie Commune, **Kratie**  
Tel: 072 971 515

Doeum Sral Village, Monorum Commune, Sen Monorum District, **Mondulkiri**  
Tel: 016 717 745

Group 6, Chhouk Village, Samrong Commune, **Oddar Meanchey**  
Tel: 012 464 685

Pahi Village, Sangkat Pailin, **Pailin**  
Tel: 012 785 169

**Poi Pet**  
Tel: 012 926 439, 012 551 547

No. 699, Road 2, Kampong Prannak Commune, **Preah Vihear**  
Tel: 011 882 381

Kampong Leav Commune, Kampong Leav District, **Prey Veng**  
Tel: 043 944 528
The Cambodian Women's Crisis Center (CWCC)
A ssistance for women in crisis
N° 42F, Street 488, K han Chamkar M orn, Phnom Penh Tel: 023 982 158
K hum Palelay, O Chrov District, Banteay Meanchey Tel: 054 967 144
N° 0221, Group 3, Wat Bo Village, Sala Kamreuk Commune, Siem Reap district, Siem Reap Tel: 063 963 276

Culture and Environment Preservation Association (CEPA)
Community based fishery, forestry, river development, advocacy, community dialogues, training, research and networking
No. 59, Street 156, Khan Toul Kok, Phnom Penh Tel: 023 88 16 13, 023 369 179
K andal Village, Stung Treng District, Stung Treng Tel: 074 973 858

Khmer Ahinghsa
A dvice non-violence consultancy and training
No. 16, Street 118, Sangkat Metapheap, K an 7MA Kara, Phnom Penh Tel: 023 885 142

LICADHO (Cambodian League for the Protection and Defense of Human Rights)
H uman rights education, monitoring & investigations, medical, women’s rights, children’s rights, project against torture, and advocacy, documentation & resources
N. 16, Street 99, K han Chamkar M orn, Phnom Penh Tel: 012 803 174, 012 802 506
The Lutheran World Federation (LWF)
Network support, training, human rights and community development
No. 37, Street 592, Khan Toul Kork, Phnom Penh  Tel: 023 881 100, 023 883 254, 023 883 264

Mlup Baitong
Technical assistance in forestry
7B, Street 113, Khan Chamkar Morn, Phnom Penh  Tel: 023 214 409, 012 413 857
Kdey Village, Prey Tahou Commune, Steug Sen District, Kampong Thom  Tel: 062 399 003
Village 5, Treng Trayeung Commune, Phnom Sruoch District, Kampong Speu

MEdiCAM
Health network support, information exchange, advocacy and capacity building
No. 36, St. 294, Boeung Keng Kang 1, Chamcar Mon, Phnom Penh  Tel: 023 211 486

The NGO Forum on Cambodia
Network support, livelihoods, advocacy
No. 9-11, Street 476, Toul Tom Poung, Phnom Penh  Tel: 023 214 429, 012 928 585

Pact Cambodia
Training grassroots advocates and NGOs
Phnom Penh Center, 3rd Floor (Fourth Level), Corner Sihanouk & Sothearos Blvds., Sangkat Tonle Bassac, Khan Chamkar Morn, Phnom Penh  Tel/ Fax: 023 217 820, 023 720 929

Silaka
Training
N° 6S Abdul Carime (Street 21), Sangkat Tonle Basac, Khan Chamkar Morn, Phnom Penh  Tel: 023 217 872, 023 210 902

Sor Sor Troung
Training and support to community members and commune councils
No. 65C, Street 468, Sankat Tuol Tom Poung II, Phnom Penh  Tel: 023 987 758, 012 892 404

Star Kampuchea
Training and legal advice and support
No. 55, Street 101, Sangkat Beoung Trabek, Khan Chamkar Morn, Phnom Penh  Tel: 023 311 612
World Vision Cambodia
Community Development: HIV/AIDS, child protection, and community peace building
No. 20, Street 71, Sangkat Tonle Basac, Khan Chamkar Morn, Phnom Penh  Tel: 023 216 052

Battambang  Tel: 053 370 079, 053 952 394, 012 473 849
Kandal  Tel: 023 983 835, 023 983 833
Takeo  Tel: 012 755 284
Kampong Thom  Tel: 062 961 257, 062 961 374
Kampong Chhnang  Tel: 026 770 012, 012 769 298
Kampong Speu  Tel: 025 987 339, 012 916 172
Preah Vihear  Tel: 012 759 638

Legal Advice and Services

Cambodian Defenders Project
Legal advice and support to the poor and vulnerable
No. 12, Street 282, Sangkat Boeung Keng Kang I, Phnom Penh  Tel: 023 720 032, 012 901 199
No. 492, Road No. 10, Kamakor Village, Svay Por District, Battambang  Tel: 053 953 170
No. 107, Group 4, Trapaing Ses Village, Krachork Commune, Siem Reap District, Siem Reap  Tel: 063 964 100, 012 890 806
No. 447, Road No. 6, Kampong Thom Village, Kampong Roteh Commune, Stung Sen District, Kampong Thom  Tel: 062 961 397, 012 940 623
No. 84, Preah Ang Chan Road, Kampong Cham Village, Kampong Cham Commune, Kampong Cham district, Kampong Cham  Tel: 042 941 320, 011 953 685

Community Legal Education Centre (CLEC)
Legal advice and support
No. 54, Street 306, Sankat Beoung Keng Kang I, Phnom Penh  Tel: 023 211 723, 023 215 590
**Legal Aid of Cambodia**
Legal advice and support
No.43, St.306, Sangkat Boeung Keng Kang I, **Phnom Penh** Tel: 023 215 274, 023 216 896
Street 1, Mondule 1, Sangkat 4, Khan Mittapheap, **Sihanoukville** Tel: 034 933 819
No. 0316, Vatt Bo Commune, Siem Reap District, **Siem Reap** Tel: 063 965 843
No. 561, Street 201, Takmao Commune, Takmao District, **Kandal** Tel: 023 983 307
No. 187, Group 2, Romchek 4 Village, Rattanak Commune, **Battambang** Tel: 053 953 307
No. 11 Road 7, Beoung Kok Village, Kpg. Cham Commune, **Kampong Cham** Tel: 042 941 271
Group 1, Village 2, Smach Meancheay Commune, Smach Meancheay District, **Koh Kong** Tel: 035 936 052
Village 4, Labanseak Commune, Banlung District, **Ratanakiri** Tel: 012 852 601, 012 931 976
No. 1020, Group 10, Street Kampong Svay, Serey Sophorn District, **Banteay Meanchey** Tel: 012 524 587, 012 313 443

**Media**

**Newspapers**

**Cambodge Soir**
No. 26CD, Street 302, Sangkat Beoung Keng Kang I, Khan Chamkar Morn, **Phnom Penh**
Tel: 012 462 092, 012 790 880, 012 914 418, 012 854 964

**Koh Santepheap Daily**
No. 240, St. 271, Sangkat Beung Tumpun, **Phnom Penh** Tel: 023 211 818, 012 866 686

**Phnom Penh Post**
No. 10A, Street 264, Phnom Penh
Tel: 023 426 568, 023 210 309

**Rasmei Kampuchea Daily**
No 474, Preah Monivong, Sankat Boeung Trabeak, **Phnom Penh** Tel: 023 362 472
| **Somne Thmey** | No. 6, Street 288, 12302 Phnom Penh | Tel: 023 224 303, 012 550 110, 012 291 567 |
| **The Cambodia Daily** | No. 129, St. 228, Sangkat Beoung Raing, Phnom Penh | Tel: 023 426 602, 023 426 490 |
| **Radio** |  |
| **Radio FM 102 Women’s Media Centre of Cambodia** | No. 30, Street 488, Phnom Penh | Tel: 023 212 264, 023 726 556 |
| **Radio FM 105 MHz** | No. 44G, Street 360, Sangkat Boeung Keng Kang III, Phnom Penh | Tel: 023 210 401 |
| **Radio Free Asia** | No. 63 EoE1, Street 240, Sangkat Chey Chumneah, Phnom Penh | Tel: 023 982 403, 023 722 380 |
| **Voice of America** | No. 521, Street 99, Phnom Penh | Tel: 023 426 666, 012 847 356 |
| **Voice of Democracy** | No. 42, Street 242, Sangkat Chak Tonulk, Phnom Penh | Tel: 023 221 596, 092 921 902 (24 hours) |
| **Television** |  |
| **Cambodian Television Network (CTN)** | National Road 5, Khan Rusey Keo, Phnom Penh | Tel: 023 999 434, 012 800 843 |